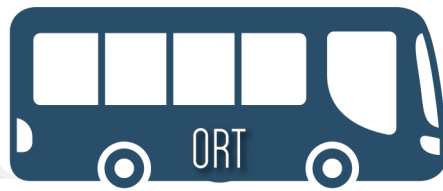


# YES!



# NORTHWEST ARKANSAS, WE HAVE PUBLIC TRANSIT!

## SERVICE AREAS

Ozark Regional Transit Services the four major Northwest Arkansas Cities: Fayetteville, Springdale, Rogers, and Bentonville.

- 🚌 490 Express - all four cities
- 🚌 BRX - Ben. & Rog. (Mon-Fri)
- 🚌 Route 10 - Fay. (Mon - Fri)
- 🚌 Route 20 - Fay. (Mon - Sat)
- 🚌 Route 61 - Spr.(Mon - Fri)
- 🚌 Route 62 - Spr. (Mon - Fri)
- 🚌 On-Demand is available in Fayetteville, Springdale, Rogers and Bentonville.



## FUN FACTS

- All ORT Fixed Route buses are equipped to carry bicycles
- All ORT buses are equipped with FREE Wi-Fi
- All ORT buses are wheelchair accessible
- The 490 Express is the only NWA route that connects:  
**Fayetteville - Springdale - Rogers - Bentonville**



## RESOURCES

- [www.ozark.org](http://www.ozark.org)
- [www.ozark.org/blog](http://www.ozark.org/blog)
- [www.ozark.org/category/shop](http://www.ozark.org/category/shop)
- [www.facebook.com/OzarkTransit](https://www.facebook.com/OzarkTransit)
- phone: 479-756-5901
- email: [ortinformation@ozark.org](mailto:ortinformation@ozark.org)
- Office Hours: 8:00 am - 5:00 pm

## TRANSIT TOOLS

Live bus tracker: <https://ozark.passiogo.com/>

This will also show what time the bus will arrive at each stop and where that stop is on the map.



ORT On-Demand



Passio GO!



Google Maps is another excellent resource that will help a rider find multimodal transportation options.



CONTACT US



[www.ozark.org/latest-updates](http://www.ozark.org/latest-updates)



(479) 756-5901





# Quick Info



## ON-DEMAND OR FIXED ROUTES

Think of zones as a campfire. There are limited resources. Some cities have bonfires and some have campfires. Either way, each tent or cabin can not be warmed up by the fire. You'll need to travel to the heat. Some cabins have personal fires and some may only have one or none, depending on available resources. If they don't want to maintain the fire that's okay, we'll do that. The trade-off is you'll need to come to our campfire area to reach the heat.

## FIXED ROUTES \$0.00

A bus fixed route is a specific path that a bus follows when it travels around town. This route is "fixed," which means it doesn't change very often. People can look at a map or a schedule to find out where the bus goes and when it will arrive at different stops along the route.

**Fayetteville - Springdale - Rogers - Bentonville**

## ON-DEMAND \$1.25

An on-demand transit zone is a specific area where people can use a special kind of transportation service. Instead of following a fixed route like a regular bus, this transportation service will pick people up from wherever they are in the zone and take them where they want to go.

**Fayetteville - Springdale - Bentonville - Rogers**

## HOW DO I PAY FOR MY RIDE?

Upon booking an On-Demand ride you can pay via our on-demand app with a credit card, debit card, or pre-paid card.

OR

before you're ready to ride you can...

☞ Pay using cash at our front office located in Springdale.  
2423 E Robinson Ave.

☞ Purchase a bus pass via our website [www.ozark.org](http://www.ozark.org)

☞ Purchase a bus pass over the phone at 479-756-5901

Please Note: You will not be able to pay for an on-demand ride on the bus. Our drivers will not have fare boxes. Please plan to pre-purchase your ride using any of the payment methods listed above.

## A STEP-BY-STEP GUIDE TO RIDING THE BUS

### 1 PLAN YOUR ROUTE

Visit our website, use our live bus tracker app PassioGO!, or Google Maps to access route maps, schedules, and trip planning tools. *Identify the bus stop closest to your starting point and destination, and familiarize yourself with the route details, including stops and estimated travel times.*

### 2 BOARD THE BUS

When the bus arrives at your designated stop, *ensure that you are visible and signal to the driver that you intend to board.* As you board, find your seat and remember your next stop. If you have any questions or need assistance, don't hesitate to ask the driver.

### 3 ENJOY YOUR RIDE

Once on board, find a seat and relax as the bus takes you to your destination. Enjoy the scenic views and the convenience of letting someone else do the driving. *If your stop is approaching, signal the driver in advance by pulling the wire cord near the window closest to you.* This will alert the driver that you're ready to depart.

### 4 EXIT THE BUS

Once you've notified the driver, begin to gather your belongings, and *exit the bus through the door most conveniently located to you.* Remember to thank the driver as you exit and check for any personal items before leaving.

## ADA \$0.00

Under the ADA, a disability alone does not automatically qualify a person to use the ORT Complementary ADA Paratransit Service. A person who lives within 3/4 of a mile of a fixed route must be functionally unable to get to or use the fixed-route bus service to qualify to use ORT's ADA Paratransit Service. Scheduling hours: Call 1-800-865-5901 and select option 2 between 8:00am and 3:00pm, Monday through Friday. Service Hours: 5:45am to 7:30pm. Monday through Friday.

