## OZARK REGIONAL TRANSIT

### Operating Statistics

#### February 2018

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<th>Current Month</th>
<th>Year To Date</th>
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### Additional Information

- Current Month Year To Date
- Weekdays: 20, 20, 0, 0.0%
- Saturdays: 0, 0, 0, 0.0%
- Sundays: 0, 0, 0, 0.0%
- Total: 20, 20, 0, 0.0%
- Revenues Vehciles: 39, 32, 7, 21.9%
- Non-Revenue Vehicles: 6, 6, 0, 0.0%
- Total Vehicles: 45, 38, 7, 18.4%
- Total Miles (All Vehicles): 83,605, 106,782, -23,177, -21.7%
- Diesel Fuel Consumed: 2,659, 1,166, 1,493, 128.1%
- Gas Consumed: 7,120, 8,939, -1,819, -20.4%
- CNG Consumed: 472, 794, -322, -40.6%
- Miles Per Gallon: 8.2, 9.8, -1.6, -16.8%
- Road Calls: 3, 5, -2, -4.5%
- Accidents: 0, 0, 0, 0.0%
- Operations (Full Time Equivalent): 50, 51, -1, -2.0%
- Maintenance: 9, 10, -1, -10.0%
- Administration: 8, 8, 0, 0.0%
- Total: 67, 69, -2, -2.9%

* - Razorback Transfers - 79
## Fixed Routes

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<th>Service Hours Daily</th>
<th>Service Hours Total</th>
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<th>Service Miles Total</th>
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## Fixed Routes
- Routes 1, 2, 3, 4: Fayetteville
- Routes 61, 62, 63, 64: Springdale
- Routes 51, 52: Rogers
- Route 11: Bentonville
- Route 490: I49 Commuter Express
- Route CX: Commuter Express

## Paratransit Routes
- DR - CC: Demand Response Route in Carroll County
- PT1 - PT7: Mostly ADA Paratransit Routes in the Urban areas
- Route CX: Commuter Express
### Fixed Routes

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<td>9.5</td>
<td>190</td>
<td>19.5</td>
<td>390</td>
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### Paratransit - Weekdays

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<th>Total</th>
<th>Per Rev Hour</th>
<th>Per Mile</th>
<th>Wheel-chairs Daily</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>DR - CC</td>
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<td>0.3</td>
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<td>PT1</td>
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<td>202</td>
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<td>1.7</td>
<td>33</td>
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### Weekday Service Totals

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<th>Passengers Daily</th>
<th>Total</th>
<th>Per Rev Hour</th>
<th>Per Mile</th>
<th>Wheel-chairs Daily</th>
<th>Total</th>
<th>Bikes Daily</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Paratransit</td>
<td>76.4</td>
<td>1,516</td>
<td>9.9</td>
<td>1.0</td>
<td>16.3</td>
<td>324</td>
<td>0.0</td>
<td>0</td>
</tr>
<tr>
<td>Fixed Route</td>
<td>940.1</td>
<td>18,801</td>
<td>74.3</td>
<td>4.6</td>
<td>9.5</td>
<td>190</td>
<td>19.5</td>
<td>390</td>
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</tbody>
</table>

<p>| | | | | | | | | |</p>
<table>
<thead>
<tr>
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<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
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</table>

### Fixed Routes

- Routes 1, 2, 3, 4: Fayetteville
- Routes 61, 62, 63, 64: Springdale
- Routes 51, 52: Rogers
- Route 11: Bentonville
- Route 490: I49 Commuter Express
- Route CX: Commuter Express

### Paratransit Routes

- DR - CC: Demand Response Route in Carroll County
- PT1 - PT7: Mostly ADA Paratransit Routes in the Urban areas
Key Performance Indicators - City of Fayetteville
February 2018

<table>
<thead>
<tr>
<th>TOTAL SYSTEM</th>
<th>FAYETTEVILLE</th>
</tr>
</thead>
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<td></td>
<td>CY 17</td>
</tr>
<tr>
<td>Days of Op</td>
<td></td>
</tr>
<tr>
<td>Fixed Route</td>
<td>41</td>
</tr>
<tr>
<td>Paratransit</td>
<td>4,155</td>
</tr>
<tr>
<td>Total</td>
<td>39,004</td>
</tr>
</tbody>
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2018 Fixed Routes

<table>
<thead>
<tr>
<th>Route</th>
<th>Days of Operation</th>
<th>Passengers</th>
<th>Revenue Hours</th>
<th>Revenue Miles</th>
<th>Wheel-chairs</th>
<th>Bikes</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Daily</td>
<td>Total</td>
<td>Daily</td>
<td>Total</td>
<td>Daily</td>
<td>Total</td>
</tr>
<tr>
<td>1</td>
<td>42</td>
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<td>566</td>
<td>182.2</td>
</tr>
<tr>
<td>2</td>
<td>42</td>
<td>71.2</td>
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<td>566</td>
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</tr>
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<td>3</td>
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<td>42.6</td>
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<tr>
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<td>42</td>
<td>37.1</td>
<td>1,404</td>
<td>6.4</td>
<td>242</td>
<td>156.6</td>
</tr>
<tr>
<td>CX</td>
<td>42</td>
<td>1.3</td>
<td>55</td>
<td>1.0</td>
<td>42</td>
<td>30.2</td>
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<tr>
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<td>961.9</td>
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Route 3 - 97% of Route data is attributed to Fayetteville, 3% to Johnson.
Route 490 - 25% of Route data is attributed to Fayetteville.
Route CX - 50% of Route data is attributed to Fayetteville.
Key Performance Indicators - City of Springdale
February 2018

<table>
<thead>
<tr>
<th>Days of Op</th>
<th>CY 17</th>
<th>CY 18</th>
<th>% Change</th>
<th>CY 17</th>
<th>CY 18</th>
<th>% Change</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fixed Route</td>
<td>34,849</td>
<td>37,186</td>
<td>7%</td>
<td>10,167</td>
<td>9,507</td>
<td>-6%</td>
<td>26%</td>
</tr>
<tr>
<td>Paratransit</td>
<td>4,155</td>
<td>3,256</td>
<td>-22%</td>
<td>1,313</td>
<td>783</td>
<td>-40%</td>
<td>24%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>39,004</td>
<td>40,442</td>
<td>4%</td>
<td><strong>11,480</strong></td>
<td><strong>10,290</strong></td>
<td><strong>-10%</strong></td>
<td><strong>25%</strong></td>
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</tbody>
</table>

2018 Fixed Routes

<table>
<thead>
<tr>
<th>Route</th>
<th>Days of Operation</th>
<th>Passengers</th>
<th>Revenue Hours</th>
<th>Revenue Miles</th>
<th>Wheel-chairs</th>
<th>Bikes</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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<td>Daily Total</td>
<td>Daily Total</td>
<td>Daily Total</td>
<td>Daily Total</td>
<td>Daily Total</td>
</tr>
<tr>
<td>61</td>
<td>42</td>
<td>70.8 2,974</td>
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<td>1.3 54</td>
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<tr>
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<td>42</td>
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<tr>
<td>64</td>
<td>42</td>
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<td>14.0 586</td>
<td>209.5 8,797</td>
<td>0.0 2</td>
<td>0.1 3</td>
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<tr>
<td>490</td>
<td>42</td>
<td>37.1 1,404</td>
<td>6.4 242</td>
<td>156.6 5,897</td>
<td>0.0 0</td>
<td>0.6 24</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td>230.0 9,507</td>
<td>61.0 2,533</td>
<td>989.4 40,875</td>
<td>3.2 136</td>
<td>3.1 129</td>
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</table>

Route 490 - 25% of Route data is attributed to Springdale.
Key Performance Indicators - City of Rogers

February 2018

<table>
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<tr>
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<th>TOTAL SYSTEM</th>
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<th>ROGERS</th>
<th></th>
<th>% of Total</th>
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<td></td>
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<td>CY 18</td>
<td>% Change</td>
<td>CY 17</td>
<td>CY 18</td>
</tr>
<tr>
<td>Days of Op</td>
<td>41</td>
<td>42</td>
<td>7%</td>
<td>41</td>
<td>42</td>
</tr>
<tr>
<td>Fixed Route</td>
<td>34,849</td>
<td>37,186</td>
<td>-22%</td>
<td>4,521</td>
<td>4,757</td>
</tr>
<tr>
<td>Paratransit</td>
<td>4,155</td>
<td>3,256</td>
<td>0%</td>
<td>753</td>
<td>755</td>
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<tr>
<td>Total</td>
<td>39,004</td>
<td>40,442</td>
<td>4%</td>
<td>5,274</td>
<td>5,512</td>
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2018 Fixed Routes

<table>
<thead>
<tr>
<th>Route</th>
<th>Days of Operation</th>
<th>Passengers</th>
<th>Revenue Hours</th>
<th>Revenue Miles</th>
<th>Wheel-chairs</th>
<th>Bikes</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Daily</td>
<td>Total</td>
<td>Daily</td>
<td>Total</td>
<td>Daily</td>
<td>Total</td>
</tr>
<tr>
<td>51</td>
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<td>2,314</td>
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<td>491</td>
<td>183.2</td>
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<td>52</td>
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<td>1,039</td>
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<tr>
<td>490</td>
<td>42</td>
<td>1,404</td>
<td>6.4</td>
<td>242</td>
<td>156.6</td>
<td>5,897</td>
</tr>
<tr>
<td>Total</td>
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<td>1,224</td>
<td>546.7</td>
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</table>

Route 490 - 25% of Route data is attributed to Rogers.
### Key Performance Indicators - City of Bentonville
#### February 2018

**TOTAL SYSTEM**

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<th>Days of Op</th>
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<th>% Change</th>
<th>CY 17</th>
<th>CY 18</th>
<th>% Change</th>
<th>% of Total</th>
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</thead>
<tbody>
<tr>
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<td>4%</td>
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<td></td>
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<tr>
<td>Fixed Route</td>
<td>34,849</td>
<td>37,186</td>
<td>7%</td>
<td>4,099</td>
<td>4,171</td>
<td>2%</td>
<td>11%</td>
</tr>
<tr>
<td>Paratransit</td>
<td>4,155</td>
<td>3,256</td>
<td>-22%</td>
<td>517</td>
<td>601</td>
<td>16%</td>
<td>18%</td>
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</table>

**BENTONVILLE**

<table>
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<th>CY 18</th>
<th>% Change</th>
<th>CY 17</th>
<th>CY 18</th>
<th>% Change</th>
<th>% of Total</th>
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<tr>
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### 2018 Fixed Routes

<table>
<thead>
<tr>
<th>Route</th>
<th>Days of Operation</th>
<th>Passengers</th>
<th>Revenue Hours</th>
<th>Revenue Miles</th>
<th>Wheel-chairs</th>
<th>Bikes</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Daily</td>
<td>Total</td>
<td>Daily</td>
<td>Total</td>
<td>Daily</td>
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</tr>
<tr>
<td>490</td>
<td>42</td>
<td>37.1</td>
<td>1,404</td>
<td>6.4</td>
<td>242</td>
<td>156.6</td>
</tr>
<tr>
<td>CX</td>
<td>42</td>
<td>1.3</td>
<td>55</td>
<td>1.0</td>
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<td>30.2</td>
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</table>

Route 490 - 25% of Route data is attributed to Bentonville.
Route CX - 50% of Route data is attributed to Bentonville.

---

#### Fixed Route Daily Passengers

![Fixed Route Daily Passengers Chart](chart)

#### Paratransit Daily Passengers

![Paratransit Daily Passengers Chart](chart)

#### Total ORT Ridership

![Total ORT Ridership Chart](chart)
### Key Performance Indicators - Other Cities / Areas
February 2018

<table>
<thead>
<tr>
<th>Days of Op</th>
<th>CY 17</th>
<th>CY 18</th>
<th>% Change</th>
<th>CY 17</th>
<th>CY 18</th>
<th>% Change</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fixed Route</td>
<td>34,849</td>
<td>37,186</td>
<td>7%</td>
<td>318</td>
<td>112</td>
<td>-65%</td>
<td>0%</td>
</tr>
<tr>
<td>Paratransit</td>
<td>4,155</td>
<td>3,256</td>
<td>-22%</td>
<td>382</td>
<td>322</td>
<td>-16%</td>
<td>10%</td>
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<tr>
<td>Total</td>
<td>39,004</td>
<td>40,442</td>
<td>4%</td>
<td>700</td>
<td>434</td>
<td>-38%</td>
<td>1%</td>
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#### Social Media Statistics

<table>
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<tr>
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<th>Facebook Likes</th>
<th>Twitter Followers</th>
<th>Instagram Followers</th>
<th>Website Sessions / Day</th>
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<td>Jan 2017</td>
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<td>985</td>
<td>85</td>
<td>310</td>
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<tr>
<td>Feb 2017</td>
<td>888</td>
<td>999</td>
<td>88</td>
<td>125</td>
</tr>
<tr>
<td>Mar 2017</td>
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<td>88</td>
<td>123</td>
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<td>Apr 2017</td>
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<td>91</td>
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<td>May 2017</td>
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<td>1030</td>
<td>97</td>
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</tr>
<tr>
<td>Jun 2017</td>
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<td>102</td>
<td>107</td>
</tr>
<tr>
<td>Jan 2018</td>
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<td>1077</td>
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<td>138</td>
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<td>Feb 2018</td>
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## Passenger Boardings by City: February 2018

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<th></th>
<th></th>
<th>2017</th>
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<th></th>
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</thead>
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<td>Demand</td>
<td>Total</td>
<td>Fixed Route</td>
<td>ADA</td>
<td>Demand</td>
<td>Total</td>
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<td>0</td>
<td></td>
</tr>
<tr>
<td>Bella Vista</td>
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<td>11</td>
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<td>0</td>
<td>7</td>
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<tr>
<td>Benton County</td>
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<td>7</td>
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