## OZARK REGIONAL TRANSIT
### Operating Statistics
#### October 2016

### FIXED ROUTE

<table>
<thead>
<tr>
<th></th>
<th>This Year</th>
<th>Prior Year</th>
<th>Change</th>
<th>% Chg</th>
<th>This Year</th>
<th>Prior Year</th>
<th>Change</th>
<th>% Chg</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash Fares</td>
<td>3,319</td>
<td>4,005</td>
<td>-686</td>
<td>-17.1%</td>
<td>33,068</td>
<td>35,365</td>
<td>-2,397</td>
<td>-6.5%</td>
</tr>
<tr>
<td>NWACC Free</td>
<td>4,660</td>
<td>5,507</td>
<td>-847</td>
<td>-15.4%</td>
<td>35,334</td>
<td>37,967</td>
<td>-2,633</td>
<td>-6.9%</td>
</tr>
<tr>
<td>ORT Pass</td>
<td>11,994</td>
<td>13,171</td>
<td>-1,177</td>
<td>-8.9%</td>
<td>116,365</td>
<td>107,857</td>
<td>8,508</td>
<td>7.9%</td>
</tr>
<tr>
<td>Children Free</td>
<td>406</td>
<td>430</td>
<td>-24</td>
<td>-5.6%</td>
<td>4,068</td>
<td>3,642</td>
<td>426</td>
<td>11.7%</td>
</tr>
<tr>
<td>Transfers</td>
<td>2,372</td>
<td>2,550</td>
<td>-178</td>
<td>-7.0%</td>
<td>19,570</td>
<td>24,306</td>
<td>-4,736</td>
<td>-19.5%</td>
</tr>
<tr>
<td>Free Fare (Georges)</td>
<td>1,862</td>
<td>1,884</td>
<td>-22</td>
<td>-1.2%</td>
<td>33,151</td>
<td>27,025</td>
<td>6,126</td>
<td>22.7%</td>
</tr>
<tr>
<td>Spring International</td>
<td>59</td>
<td>32</td>
<td>27</td>
<td>84.4%</td>
<td>456</td>
<td>1,342</td>
<td>-886</td>
<td>-66.0%</td>
</tr>
<tr>
<td><strong>Total Passengers</strong></td>
<td>24,672</td>
<td>27,579</td>
<td>-2,907</td>
<td>-10.5%</td>
<td>242,012</td>
<td>237,504</td>
<td>4,508</td>
<td>1.9%</td>
</tr>
<tr>
<td>Daily Passengers</td>
<td>1,175</td>
<td>1,254</td>
<td>-79</td>
<td>-6.3%</td>
<td>1,136</td>
<td>1,131</td>
<td>5</td>
<td>0.5%</td>
</tr>
<tr>
<td>ADA Complementary Paratransit</td>
<td>1,330</td>
<td>1,352</td>
<td>-22</td>
<td>-1.6%</td>
<td>13,270</td>
<td>12,488</td>
<td>782</td>
<td>6.3%</td>
</tr>
<tr>
<td>Bike Passengers</td>
<td>721</td>
<td>445</td>
<td>276</td>
<td>62.0%</td>
<td>6,848</td>
<td>4,621</td>
<td>2,227</td>
<td>48.2%</td>
</tr>
<tr>
<td>Revenue Hours</td>
<td>4,189</td>
<td>4,674</td>
<td>-485</td>
<td>-10.4%</td>
<td>42,723</td>
<td>41,524</td>
<td>749</td>
<td>1.8%</td>
</tr>
<tr>
<td>Service Hours</td>
<td>4,448</td>
<td>4,952</td>
<td>-504</td>
<td>-10.2%</td>
<td>44,852</td>
<td>44,165</td>
<td>687</td>
<td>1.6%</td>
</tr>
<tr>
<td>Revenue Miles</td>
<td>73,338</td>
<td>82,564</td>
<td>-9,226</td>
<td>-11.2%</td>
<td>738,222</td>
<td>712,134</td>
<td>26,088</td>
<td>3.7%</td>
</tr>
<tr>
<td>Service Miles</td>
<td>79,151</td>
<td>88,874</td>
<td>-9,723</td>
<td>-10.9%</td>
<td>796,282</td>
<td>771,285</td>
<td>24,997</td>
<td>3.2%</td>
</tr>
<tr>
<td><strong>TOTAL PARATRANSIT</strong></td>
<td>3,319</td>
<td>4,005</td>
<td>-686</td>
<td>-17.1%</td>
<td>33,068</td>
<td>35,365</td>
<td>-2,397</td>
<td>-6.5%</td>
</tr>
<tr>
<td>Daily Passengers</td>
<td>1,175</td>
<td>1,254</td>
<td>-79</td>
<td>-6.3%</td>
<td>1,136</td>
<td>1,131</td>
<td>5</td>
<td>0.5%</td>
</tr>
<tr>
<td>Cash Fares</td>
<td>222</td>
<td>624</td>
<td>-402</td>
<td>-64.4%</td>
<td>4,707</td>
<td>6,679</td>
<td>-1,972</td>
<td>-29.5%</td>
</tr>
<tr>
<td>ORT Pass</td>
<td>2,153</td>
<td>1,994</td>
<td>159</td>
<td>8.0%</td>
<td>21,231</td>
<td>18,425</td>
<td>2,806</td>
<td>15.2%</td>
</tr>
<tr>
<td>Free Fare</td>
<td>11</td>
<td>5</td>
<td>6</td>
<td>120.0%</td>
<td>38</td>
<td>21</td>
<td>17</td>
<td>81.0%</td>
</tr>
<tr>
<td><strong>Total Passengers</strong></td>
<td>2,386</td>
<td>2,623</td>
<td>-237</td>
<td>-9.0%</td>
<td>25,976</td>
<td>25,125</td>
<td>851</td>
<td>3.4%</td>
</tr>
<tr>
<td>Daily Passengers</td>
<td>114</td>
<td>119</td>
<td>-6</td>
<td>-4.7%</td>
<td>122</td>
<td>120</td>
<td>2</td>
<td>1.9%</td>
</tr>
<tr>
<td>Revenue Hours</td>
<td>1,531</td>
<td>1,698</td>
<td>-167</td>
<td>-9.8%</td>
<td>16,718</td>
<td>15,716</td>
<td>1,002</td>
<td>6.4%</td>
</tr>
<tr>
<td>Service Hours</td>
<td>1,767</td>
<td>1,953</td>
<td>-186</td>
<td>-9.5%</td>
<td>19,047</td>
<td>17,788</td>
<td>1,259</td>
<td>7.1%</td>
</tr>
<tr>
<td>Revenue Miles</td>
<td>23,294</td>
<td>26,304</td>
<td>-3,010</td>
<td>-11.4%</td>
<td>257,166</td>
<td>247,009</td>
<td>10,157</td>
<td>4.1%</td>
</tr>
<tr>
<td>Service Miles</td>
<td>28,282</td>
<td>30,793</td>
<td>-2,511</td>
<td>-8.2%</td>
<td>301,814</td>
<td>285,615</td>
<td>16,199</td>
<td>5.7%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>27,058</td>
<td>30,202</td>
<td>-3,144</td>
<td>-10.4%</td>
<td>267,988</td>
<td>262,629</td>
<td>5,359</td>
<td>2.0%</td>
</tr>
<tr>
<td>Daily PT/FR Passengers</td>
<td>1,288</td>
<td>1,373</td>
<td>-84</td>
<td>-6.1%</td>
<td>1,258</td>
<td>1,251</td>
<td>8</td>
<td>0.6%</td>
</tr>
<tr>
<td>Charter/Shuttle Passengers</td>
<td>6,385</td>
<td>3,888</td>
<td>2,497</td>
<td>64.2%</td>
<td>13,127</td>
<td>10,249</td>
<td>2,878</td>
<td>28.1%</td>
</tr>
<tr>
<td><strong>Total Passengers</strong></td>
<td>33,443</td>
<td>34,090</td>
<td>-647</td>
<td>-1.9%</td>
<td>281,115</td>
<td>272,878</td>
<td>8,237</td>
<td>3.0%</td>
</tr>
</tbody>
</table>

### Weekdays

<table>
<thead>
<tr>
<th></th>
<th>This Year</th>
<th>Prior Year</th>
<th>Change</th>
<th>% Chg</th>
<th>This Year</th>
<th>Prior Year</th>
<th>Change</th>
<th>% Chg</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenue Vehicles</td>
<td>33</td>
<td>35</td>
<td>-2</td>
<td>-5.7%</td>
<td>213</td>
<td>210</td>
<td>3</td>
<td>1.4%</td>
</tr>
<tr>
<td>Non-Revenue Vehicles</td>
<td>7</td>
<td>7</td>
<td>0</td>
<td>0.0%</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0.0%</td>
</tr>
<tr>
<td>Total Vehicles</td>
<td>40</td>
<td>42</td>
<td>-2</td>
<td>-4.8%</td>
<td>213</td>
<td>210</td>
<td>3</td>
<td>1.4%</td>
</tr>
<tr>
<td>Total Miles (All Vehicles)</td>
<td>115,709</td>
<td>130,423</td>
<td>-14,714</td>
<td>-11.3%</td>
<td>1,178,905</td>
<td>1,146,894</td>
<td>32,011</td>
<td>2.8%</td>
</tr>
<tr>
<td>Diesel Fuel Consumed</td>
<td>3,664</td>
<td>6,414</td>
<td>-2,750</td>
<td>-42.9%</td>
<td>47,216</td>
<td>56,634</td>
<td>-9,418</td>
<td>-16.6%</td>
</tr>
<tr>
<td>Gas Consumed</td>
<td>6,699</td>
<td>6,255</td>
<td>444</td>
<td>7.1%</td>
<td>67,126</td>
<td>62,114</td>
<td>5,012</td>
<td>8.1%</td>
</tr>
<tr>
<td>CNG Consumed</td>
<td>2,456</td>
<td>1,975</td>
<td>481</td>
<td>24.4%</td>
<td>18,516</td>
<td>10,181</td>
<td>8,335</td>
<td>81.9%</td>
</tr>
<tr>
<td>Miles Per Gallon</td>
<td>9.0</td>
<td>8.9</td>
<td>0.1</td>
<td>1.3%</td>
<td>8.9</td>
<td>8.9</td>
<td>0.0</td>
<td>-0.2%</td>
</tr>
<tr>
<td>Road calls</td>
<td>6</td>
<td>7</td>
<td>-1</td>
<td>-1.9%</td>
<td>57</td>
<td>36</td>
<td>21</td>
<td>58.3%</td>
</tr>
<tr>
<td>Accidents</td>
<td>1</td>
<td>2</td>
<td>-1</td>
<td>-1.9%</td>
<td>12</td>
<td>14</td>
<td>-2</td>
<td>-14.3%</td>
</tr>
<tr>
<td>Operations (Full Time Equivalent)</td>
<td>51</td>
<td>52</td>
<td>-1</td>
<td>-1.9%</td>
<td>51</td>
<td>52</td>
<td>0</td>
<td>0.0%</td>
</tr>
<tr>
<td>Maintenance</td>
<td>10</td>
<td>8</td>
<td>2</td>
<td>25.0%</td>
<td>8</td>
<td>7</td>
<td>1</td>
<td>14.3%</td>
</tr>
<tr>
<td>Administration</td>
<td>8</td>
<td>7</td>
<td>1</td>
<td>14.3%</td>
<td>8</td>
<td>7</td>
<td>1</td>
<td>14.3%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>69</td>
<td>67</td>
<td>2</td>
<td>3.0%</td>
<td>69</td>
<td>67</td>
<td>2</td>
<td>3.0%</td>
</tr>
</tbody>
</table>

**Notes:**
- Razorback Transfers - 64
### Route Summary - October 2016

#### Fixed Routes

<table>
<thead>
<tr>
<th>Route</th>
<th>Days</th>
<th>Passengers</th>
<th>Revenue Hours</th>
<th>Revenue Miles</th>
<th>Service Hours</th>
<th>Service Miles</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Daily Total</td>
<td>Daily Total</td>
<td>Daily Total</td>
<td>Daily Total</td>
<td>Daily Total</td>
</tr>
<tr>
<td>1</td>
<td>21</td>
<td>145.9</td>
<td>3,064</td>
<td>13.5</td>
<td>283.5</td>
<td>175.3</td>
</tr>
<tr>
<td>2</td>
<td>21</td>
<td>82.4</td>
<td>1,731</td>
<td>13.5</td>
<td>283.5</td>
<td>161.6</td>
</tr>
<tr>
<td>3</td>
<td>21</td>
<td>48.3</td>
<td>1,014</td>
<td>12.5</td>
<td>262.5</td>
<td>168.5</td>
</tr>
<tr>
<td>4</td>
<td>21</td>
<td>163.3</td>
<td>3,429</td>
<td>13.2</td>
<td>276.9</td>
<td>169.6</td>
</tr>
<tr>
<td>11</td>
<td>21</td>
<td>77.0</td>
<td>1,617</td>
<td>12.0</td>
<td>252.0</td>
<td>179.0</td>
</tr>
<tr>
<td>51</td>
<td>21</td>
<td>98.2</td>
<td>2,062</td>
<td>12.0</td>
<td>252.0</td>
<td>213.2</td>
</tr>
<tr>
<td>52</td>
<td>21</td>
<td>59.2</td>
<td>1,244</td>
<td>12.0</td>
<td>252.0</td>
<td>175.4</td>
</tr>
<tr>
<td>61</td>
<td>21</td>
<td>106.9</td>
<td>2,244</td>
<td>12.8</td>
<td>267.8</td>
<td>189.4</td>
</tr>
<tr>
<td>62</td>
<td>21</td>
<td>83.4</td>
<td>1,752</td>
<td>14.2</td>
<td>297.5</td>
<td>175.4</td>
</tr>
<tr>
<td>63</td>
<td>21</td>
<td>30.4</td>
<td>639</td>
<td>14.0</td>
<td>294.0</td>
<td>235.6</td>
</tr>
<tr>
<td>64</td>
<td>21</td>
<td>22.0</td>
<td>461</td>
<td>14.0</td>
<td>294.0</td>
<td>213.5</td>
</tr>
<tr>
<td>65</td>
<td>21</td>
<td>38.8</td>
<td>814</td>
<td>14.3</td>
<td>299.3</td>
<td>251.7</td>
</tr>
<tr>
<td>490-1</td>
<td>21</td>
<td>103.6</td>
<td>2,176</td>
<td>14.3</td>
<td>300.4</td>
<td>445.3</td>
</tr>
<tr>
<td>490-2</td>
<td>21</td>
<td>99.0</td>
<td>2,080</td>
<td>12.3</td>
<td>258.8</td>
<td>370.1</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1174.9</td>
<td>24,672</td>
<td>199.5</td>
<td>4,189.0</td>
<td>211.8</td>
</tr>
</tbody>
</table>

#### Paratransit - Weekdays

<table>
<thead>
<tr>
<th>Route</th>
<th>Days</th>
<th>Passengers</th>
<th>Revenue Hours</th>
<th>Revenue Miles</th>
<th>Service Hours</th>
<th>Service Miles</th>
</tr>
</thead>
<tbody>
<tr>
<td>DR1</td>
<td>19</td>
<td>12.8</td>
<td>243</td>
<td>8.2</td>
<td>155.6</td>
<td>199.9</td>
</tr>
<tr>
<td>DR2 CC</td>
<td>21</td>
<td>9.8</td>
<td>205</td>
<td>7.1</td>
<td>148.3</td>
<td>159.7</td>
</tr>
<tr>
<td>DR3</td>
<td>13</td>
<td>2.5</td>
<td>32</td>
<td>1.7</td>
<td>21.6</td>
<td>30.4</td>
</tr>
<tr>
<td>DR4</td>
<td>13</td>
<td>3.6</td>
<td>47</td>
<td>1.7</td>
<td>22.7</td>
<td>31.1</td>
</tr>
<tr>
<td>DR5</td>
<td>0</td>
<td>0.0</td>
<td>0</td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
</tr>
<tr>
<td>PT1</td>
<td>21</td>
<td>14.8</td>
<td>310</td>
<td>8.8</td>
<td>185.6</td>
<td>204.5</td>
</tr>
<tr>
<td>PT2</td>
<td>21</td>
<td>13.3</td>
<td>280</td>
<td>8.7</td>
<td>181.7</td>
<td>194.3</td>
</tr>
<tr>
<td>PT3</td>
<td>21</td>
<td>13.9</td>
<td>292</td>
<td>8.7</td>
<td>183.2</td>
<td>197.2</td>
</tr>
<tr>
<td>PT4</td>
<td>21</td>
<td>13.9</td>
<td>291</td>
<td>8.6</td>
<td>180.8</td>
<td>191.2</td>
</tr>
<tr>
<td>PT5</td>
<td>21</td>
<td>12.2</td>
<td>257</td>
<td>8.2</td>
<td>173.1</td>
<td>189.7</td>
</tr>
<tr>
<td>PT6</td>
<td>21</td>
<td>11.4</td>
<td>240</td>
<td>7.9</td>
<td>165.7</td>
<td>181.1</td>
</tr>
<tr>
<td>PT7</td>
<td>21</td>
<td>9.0</td>
<td>189</td>
<td>5.4</td>
<td>112.5</td>
<td>127.2</td>
</tr>
<tr>
<td></td>
<td></td>
<td>117.2</td>
<td>2,386</td>
<td>75.0</td>
<td>1,530.9</td>
<td>86.9</td>
</tr>
</tbody>
</table>

#### Service Totals

<table>
<thead>
<tr>
<th>Route</th>
<th>Passengers</th>
<th>Revenue Hours</th>
<th>Revenue Miles</th>
<th>Service Hours</th>
<th>Service Miles</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Daily Total</td>
<td>Daily Total</td>
<td>Daily Total</td>
<td>Daily Total</td>
<td>Daily Total</td>
</tr>
<tr>
<td>Paratransit</td>
<td>117.2</td>
<td>2,386.0</td>
<td>75.0</td>
<td>1,530.9</td>
<td>1,151.6</td>
</tr>
<tr>
<td>Fixed Route</td>
<td>1,174.9</td>
<td>24,672.0</td>
<td>199.5</td>
<td>4,189.0</td>
<td>3,492.3</td>
</tr>
<tr>
<td>Grand Total</td>
<td>27,058.0</td>
<td>5,719.9</td>
<td>96,632.2</td>
<td>6,214.7</td>
<td>107,433.0</td>
</tr>
</tbody>
</table>

#### Fixed Routes

- Routes 1, 2, 3, 4: Fayetteville
- Routes 61, 62, 63, 64, 65: Springdale
- Routes 51, 52: Rogers
- Route 11: Bentonville
- Route 490: I49 Commuter Express
- Route 620: Rural Commuter Express

#### Paratransit Routes

- DR1, DR3 - DR5: Demand Response Routes usually in Rural areas
- DR2 CC: Demand Response Route in Carroll County
- PT1 - PT7: Mostly ADA Paratransit Routes in the Urban areas
# Route Summary - October 2016

## Fixed Routes

<table>
<thead>
<tr>
<th>Route</th>
<th>Days</th>
<th>Passengers</th>
<th>Wheel-chairs</th>
<th>Bikes</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Daily</td>
<td>Total</td>
<td>Per Rev Hour</td>
</tr>
<tr>
<td>1</td>
<td>21</td>
<td>145.9</td>
<td>3,064</td>
<td>10.8</td>
</tr>
<tr>
<td>2</td>
<td>21</td>
<td>82.4</td>
<td>1,731</td>
<td>6.1</td>
</tr>
<tr>
<td>3</td>
<td>21</td>
<td>48.3</td>
<td>1,014</td>
<td>3.9</td>
</tr>
<tr>
<td>4</td>
<td>21</td>
<td>163.3</td>
<td>3,429</td>
<td>12.4</td>
</tr>
<tr>
<td>11</td>
<td>21</td>
<td>77.0</td>
<td>1,617</td>
<td>6.4</td>
</tr>
<tr>
<td>51</td>
<td>21</td>
<td>98.2</td>
<td>2,062</td>
<td>8.2</td>
</tr>
<tr>
<td>52</td>
<td>21</td>
<td>59.2</td>
<td>1,244</td>
<td>4.9</td>
</tr>
<tr>
<td>61</td>
<td>21</td>
<td>106.9</td>
<td>2,244</td>
<td>8.4</td>
</tr>
<tr>
<td>62</td>
<td>21</td>
<td>83.4</td>
<td>1,752</td>
<td>5.9</td>
</tr>
<tr>
<td>63</td>
<td>21</td>
<td>30.4</td>
<td>639</td>
<td>2.2</td>
</tr>
<tr>
<td>64</td>
<td>21</td>
<td>22.0</td>
<td>461</td>
<td>1.6</td>
</tr>
<tr>
<td>65</td>
<td>21</td>
<td>38.8</td>
<td>814</td>
<td>2.7</td>
</tr>
<tr>
<td>490-1</td>
<td>21</td>
<td>103.6</td>
<td>2,176</td>
<td>7.2</td>
</tr>
<tr>
<td>490-2</td>
<td>21</td>
<td>99.0</td>
<td>2,080</td>
<td>8.0</td>
</tr>
<tr>
<td>620</td>
<td>21</td>
<td>16.4</td>
<td>345</td>
<td>1.1</td>
</tr>
</tbody>
</table>

Total: 1,174.9 24,672 89.8 5.7 12.0 252 34.3 721

## Paratransit - Weekdays

<table>
<thead>
<tr>
<th>Route</th>
<th>Days</th>
<th>Passengers</th>
<th>Wheel-chairs</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Daily</td>
<td>Total</td>
</tr>
<tr>
<td>DR1</td>
<td>19</td>
<td>12.8</td>
<td>243</td>
</tr>
<tr>
<td>DR2 CC</td>
<td>21</td>
<td>9.8</td>
<td>205</td>
</tr>
<tr>
<td>DR3</td>
<td>13</td>
<td>2.5</td>
<td>32</td>
</tr>
<tr>
<td>DR4</td>
<td>13</td>
<td>3.6</td>
<td>47</td>
</tr>
<tr>
<td>DR5</td>
<td>0</td>
<td>0.0</td>
<td>0</td>
</tr>
<tr>
<td>PT1</td>
<td>21</td>
<td>14.8</td>
<td>310</td>
</tr>
<tr>
<td>PT2</td>
<td>21</td>
<td>13.3</td>
<td>280</td>
</tr>
<tr>
<td>PT3</td>
<td>21</td>
<td>13.9</td>
<td>292</td>
</tr>
<tr>
<td>PT4</td>
<td>21</td>
<td>13.9</td>
<td>291</td>
</tr>
<tr>
<td>PT5</td>
<td>21</td>
<td>12.2</td>
<td>257</td>
</tr>
<tr>
<td>PT6</td>
<td>21</td>
<td>11.4</td>
<td>240</td>
</tr>
<tr>
<td>PT7</td>
<td>21</td>
<td>9.0</td>
<td>189</td>
</tr>
</tbody>
</table>

Total: 117.2 2,386 17.5 1.3 31.2 637

## Weekday Service Totals

<table>
<thead>
<tr>
<th></th>
<th>Passengers</th>
<th>Wheel-chairs</th>
<th>Bikes</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Daily</td>
<td>Total</td>
<td>Per Rev Hour</td>
</tr>
<tr>
<td>Paratransit</td>
<td>117.2</td>
<td>2,386</td>
<td>17.5</td>
</tr>
<tr>
<td>Fixed Route</td>
<td>1,174.9</td>
<td>24,672</td>
<td>89.8</td>
</tr>
<tr>
<td>Grand Total</td>
<td>27,058.0</td>
<td>889.0</td>
<td>721.0</td>
</tr>
</tbody>
</table>

### Fixed Routes
- Routes 1, 2, 3, 4: Fayetteville
- Routes 61, 62, 63, 64, 65: Springdale
- Routes 51, 52: Rogers
- Route 11: Bentonville
- Route 490: I49 Commuter Express
- Route 620: Rural Commuter Express

### Paratransit Routes
- DR1, DR3 - DR5: Demand Response Routes usually in Rural areas
- DR2 CC: Demand Response Route in Carroll County
- PT1 - PT7: Mostly ADA Paratransit Routes in the Urban areas
### Key Performance Indicators - City of Fayetteville

<table>
<thead>
<tr>
<th></th>
<th>TOTAL SYSTEM: Jan - Oct</th>
<th>FAYETTEVILLE: Jan - Oct</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>CY 15</td>
<td>CY 16</td>
</tr>
<tr>
<td>Days of Op</td>
<td>210</td>
<td>213</td>
</tr>
<tr>
<td>Fixed Route</td>
<td>237,504</td>
<td>242,012</td>
</tr>
<tr>
<td>Paratransit</td>
<td>25,125</td>
<td>25,976</td>
</tr>
<tr>
<td>Total</td>
<td>262,629</td>
<td>267,988</td>
</tr>
</tbody>
</table>

**Fixed Route Passengers**

<table>
<thead>
<tr>
<th>Month</th>
<th>CY 15</th>
<th>CY 16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan</td>
<td>488</td>
<td>495</td>
</tr>
<tr>
<td>Feb</td>
<td>484</td>
<td>542</td>
</tr>
<tr>
<td>Mar</td>
<td>521</td>
<td>528</td>
</tr>
<tr>
<td>Apr</td>
<td>484</td>
<td>521</td>
</tr>
<tr>
<td>May</td>
<td>441</td>
<td>474</td>
</tr>
<tr>
<td>Jun</td>
<td>495</td>
<td>512</td>
</tr>
<tr>
<td>Jul</td>
<td>491</td>
<td>479</td>
</tr>
<tr>
<td>Aug</td>
<td>506</td>
<td>510</td>
</tr>
<tr>
<td>Sep</td>
<td>538</td>
<td>539</td>
</tr>
<tr>
<td>Oct</td>
<td>503</td>
<td>497</td>
</tr>
<tr>
<td>Nov</td>
<td>514</td>
<td>0</td>
</tr>
<tr>
<td>Dec</td>
<td>564</td>
<td>0</td>
</tr>
</tbody>
</table>

**Paratransit Passengers**

<table>
<thead>
<tr>
<th>Month</th>
<th>CY 15</th>
<th>CY 16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan</td>
<td>28</td>
<td>36</td>
</tr>
<tr>
<td>Feb</td>
<td>28</td>
<td>34</td>
</tr>
<tr>
<td>Mar</td>
<td>28</td>
<td>33</td>
</tr>
<tr>
<td>Apr</td>
<td>28</td>
<td>35</td>
</tr>
<tr>
<td>May</td>
<td>29</td>
<td>32</td>
</tr>
<tr>
<td>Jun</td>
<td>29</td>
<td>30</td>
</tr>
<tr>
<td>Jul</td>
<td>29</td>
<td>33</td>
</tr>
<tr>
<td>Aug</td>
<td>31</td>
<td>34</td>
</tr>
<tr>
<td>Sep</td>
<td>34</td>
<td>30</td>
</tr>
<tr>
<td>Oct</td>
<td>33</td>
<td>0</td>
</tr>
<tr>
<td>Nov</td>
<td>34</td>
<td>0</td>
</tr>
<tr>
<td>Dec</td>
<td>33</td>
<td>0</td>
</tr>
</tbody>
</table>

**Fayetteville Service: Jan - Oct**

- Total Ridership: 108,640, 94%
- Fixed Route: 7,054, 6%
- Paratransit: 94,686, 14%

**Total Ridership: Jan - Oct**

- Fayetteville: 115,694, 43%
- Springdale: 79,457, 30%
- Rogers: 38,922, 14%
- Bentonville: 28,306, 11%
- Other: 5,609, 2%
### Key Performance Indicators - City of Springdale

<table>
<thead>
<tr>
<th></th>
<th>TOTAL SYSTEM: Jan - Oct</th>
<th>SPRINGDALE: Jan - Oct</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>CY 15</td>
<td>CY 16</td>
</tr>
<tr>
<td>Days of Op</td>
<td>210</td>
<td>213</td>
</tr>
<tr>
<td>Fixed Route</td>
<td>237,504</td>
<td>242,012</td>
</tr>
<tr>
<td>Paratransit</td>
<td>25,125</td>
<td>25,976</td>
</tr>
<tr>
<td>Total</td>
<td>262,629</td>
<td>267,988</td>
</tr>
</tbody>
</table>

### Fixed Route Passengers

- **2015**: 274,000
- **2016**: 280,000

### Paratransit Passengers

- **2015**: 35,000
- **2016**: 37,000

### Springdale Service: Jan - Oct

- **Fixed Route**: 72,110 (91%)
- **Paratransit**: 7,347 (9%)

### Total Ridership: Jan - Oct

- **Fayetteville**: 115,694 (43%)
- **Springdale**: 79,457 (30%)
- **Rogers**: 38,922 (14%)
- **Bentonville**: 38,306 (11%)
- **Other**: 5,609 (2%)
### Key Performance Indicators - City of Rogers

<table>
<thead>
<tr>
<th>Days of Op</th>
<th>CY 15</th>
<th>CY 16</th>
<th>% Change</th>
<th>CY 15</th>
<th>CY 16</th>
<th>% Change</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fixed Route</td>
<td>237,504</td>
<td>242,012</td>
<td>2%</td>
<td>36,041</td>
<td>34,670</td>
<td>-4%</td>
<td>14%</td>
</tr>
<tr>
<td>Paratransit</td>
<td>25,125</td>
<td>25,976</td>
<td>3%</td>
<td>4,497</td>
<td>4,252</td>
<td>-5%</td>
<td>16%</td>
</tr>
<tr>
<td>Total</td>
<td>262,629</td>
<td>267,988</td>
<td>2%</td>
<td>40,538</td>
<td>38,922</td>
<td>-4%</td>
<td>15%</td>
</tr>
</tbody>
</table>

#### TOTAL SYSTEM: Jan - Oct

### Fixed Route Passengers

<table>
<thead>
<tr>
<th>Jan</th>
<th>Feb</th>
<th>Mar</th>
<th>Apr</th>
<th>May</th>
<th>Jun</th>
<th>Jul</th>
<th>Aug</th>
<th>Sep</th>
<th>Oct</th>
<th>Nov</th>
<th>Dec</th>
</tr>
</thead>
<tbody>
<tr>
<td>160</td>
<td>161</td>
<td>158</td>
<td>169</td>
<td>129</td>
<td>146</td>
<td>137</td>
<td>167</td>
<td>256</td>
<td>230</td>
<td>202</td>
<td>151</td>
</tr>
</tbody>
</table>

#### ROGERS: Jan - Oct

<table>
<thead>
<tr>
<th>Jan</th>
<th>Feb</th>
<th>Mar</th>
<th>Apr</th>
<th>May</th>
<th>Jun</th>
<th>Jul</th>
<th>Aug</th>
<th>Sep</th>
<th>Oct</th>
<th>Nov</th>
<th>Dec</th>
</tr>
</thead>
<tbody>
<tr>
<td>148</td>
<td>183</td>
<td>162</td>
<td>170</td>
<td>150</td>
<td>122</td>
<td>112</td>
<td>152</td>
<td>220</td>
<td>208</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

#### Paratransit Passengers

<table>
<thead>
<tr>
<th>Jan</th>
<th>Feb</th>
<th>Mar</th>
<th>Apr</th>
<th>May</th>
<th>Jun</th>
<th>Jul</th>
<th>Aug</th>
<th>Sep</th>
<th>Oct</th>
<th>Nov</th>
<th>Dec</th>
</tr>
</thead>
<tbody>
<tr>
<td>24</td>
<td>23</td>
<td>26</td>
<td>23</td>
<td>22</td>
<td>20</td>
<td>18</td>
<td>20</td>
<td>18</td>
<td>17</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

#### Rogers Service: Jan - Oct

- Fixed Route: 34,670, 89%
- Paratransit: 4,252, 11%

#### Total Ridership: Jan - Oct

- Fayetteville: 115,694, 43%
- Springdale: 79,457, 30%
- Rogers: 28,306, 11%
- Bentonville: 5,609, 2%
- Other: 38,922, 14%
Key Performance Indicators - City of Bentonville

| Days of Op | Total System CY 15 | Total System CY 16 | % Change CY 15 | % Change CY 16 | Bentonville CY 15 | Bentonville CY 16 | % Change CY 15 | % Change CY 16 | % of Total
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Days of Op</td>
<td>210</td>
<td>213</td>
<td></td>
<td></td>
<td>210</td>
<td>213</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fixed Route</td>
<td>237,504</td>
<td>242,012</td>
<td>2%</td>
<td>2%</td>
<td>25,240</td>
<td>24,304</td>
<td>-4%</td>
<td>10%</td>
<td></td>
</tr>
<tr>
<td>Paratransit</td>
<td>25,125</td>
<td>25,976</td>
<td>3%</td>
<td>3%</td>
<td>3,800</td>
<td>4,002</td>
<td>5%</td>
<td>15%</td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>262,629</td>
<td>267,988</td>
<td>2%</td>
<td>2%</td>
<td>29,040</td>
<td>28,306</td>
<td>-3%</td>
<td>11%</td>
<td></td>
</tr>
</tbody>
</table>

**Fixed Route Passengers**

- **2015**: Jan 118, Feb 133, Mar 131, Apr 133, May 98, Jun 95, Jul 93, Aug 111, Sep 152, Oct 139, Nov 129, Dec 105
- **2016**: Jan 97, Feb 128, Mar 121, Apr 117, May 100, Jun 104, Jul 104, Aug 105, Sep 138, Oct 128, Nov 0, Dec 0

**Paratransit Passengers**

- **2015**: Jan 21, Feb 23, Mar 20, Apr 21, May 18, Jun 16, Jul 14, Aug 16, Sep 15, Oct 18, Nov 20, Dec 19
- **2016**: Jan 19, Feb 21, Mar 18, Apr 18, May 20, Jun 20, Jul 17, Aug 20, Sep 18, Oct 17, Nov 0, Dec 0

**Bentonville Service: Jan - Oct**

- Fixed Route: 24,304, 86%
- Paratransit: 4,002, 14%

**Total Ridership: Jan - Oct**

- Fayetteville: 115,694, 43%
- Springdale: 79,457, 30%
- Rogers: 38,922, 14%
- Bentonville: 28,306, 11%
- Other: 5,609, 2%
Key Performance Indicators - Other Cities / Areas

<table>
<thead>
<tr>
<th>TOTAL SYSTEM: Jan - Oct</th>
<th>Other Cities / Areas: Jan - Oct</th>
</tr>
</thead>
<tbody>
<tr>
<td>CY 15</td>
<td>CY 16</td>
</tr>
<tr>
<td>Days of Op</td>
<td>210</td>
</tr>
<tr>
<td>Fixed Route</td>
<td>237,504</td>
</tr>
<tr>
<td>Paratransit</td>
<td>25,125</td>
</tr>
<tr>
<td>Total</td>
<td>262,629</td>
</tr>
</tbody>
</table>

Route 620
January - October

<table>
<thead>
<tr>
<th>City</th>
<th>CY 15 Pickups</th>
<th>CY 16 Pickups</th>
<th>CY 15 Dropoffs</th>
<th>CY 16 Dropoffs</th>
</tr>
</thead>
<tbody>
<tr>
<td>West Fork</td>
<td>295</td>
<td>212</td>
<td>3,023</td>
<td>4,428</td>
</tr>
<tr>
<td>Greenland</td>
<td>187</td>
<td>153</td>
<td>3,023</td>
<td>4,428</td>
</tr>
<tr>
<td>Farmington</td>
<td>473</td>
<td>284</td>
<td>3,023</td>
<td>4,428</td>
</tr>
<tr>
<td>Prairie Grove</td>
<td>245</td>
<td>294</td>
<td>3,023</td>
<td>4,428</td>
</tr>
<tr>
<td>Lincoln</td>
<td>433</td>
<td>381</td>
<td>3,023</td>
<td>4,428</td>
</tr>
<tr>
<td>Fayetteville (Lot 56)</td>
<td>1,075</td>
<td>1,384</td>
<td>3,023</td>
<td>4,428</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>2,708</strong></td>
<td><strong>2,708</strong></td>
<td><strong>3,010</strong></td>
<td><strong>3,010</strong></td>
</tr>
</tbody>
</table>

Total Ridership: Jan - Oct

Social Media Statistics

<table>
<thead>
<tr>
<th>Month</th>
<th>Website Visits / Day</th>
<th>Facebook Likes</th>
<th>Twitter Followers</th>
<th>Instagram Followers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan 2016</td>
<td>90</td>
<td>566</td>
<td>870</td>
<td>10</td>
</tr>
<tr>
<td>Feb 2016</td>
<td>99</td>
<td>572</td>
<td>887</td>
<td>29</td>
</tr>
<tr>
<td>Mar 2016</td>
<td>125</td>
<td>592</td>
<td>898</td>
<td>35</td>
</tr>
<tr>
<td>Apr 2016</td>
<td>149</td>
<td>613</td>
<td>909</td>
<td>40</td>
</tr>
<tr>
<td>May 2016</td>
<td>143</td>
<td>621</td>
<td>915</td>
<td>58</td>
</tr>
<tr>
<td>Jun 2016</td>
<td>159</td>
<td>631</td>
<td>923</td>
<td>67</td>
</tr>
<tr>
<td>Jul 2016</td>
<td>168</td>
<td>653</td>
<td>932</td>
<td>73</td>
</tr>
<tr>
<td>Aug 2016</td>
<td>178</td>
<td>664</td>
<td>939</td>
<td>73</td>
</tr>
<tr>
<td>Sep 2016</td>
<td>195</td>
<td>670</td>
<td>941</td>
<td>81</td>
</tr>
<tr>
<td>Oct 2016</td>
<td>179</td>
<td>679</td>
<td>948</td>
<td>81</td>
</tr>
</tbody>
</table>
### Passenger Boardings by City: January - October 2016

#### Benton County

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Avoca</td>
<td>2</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bella Vista</td>
<td>64</td>
<td>51</td>
<td>0</td>
<td>0</td>
<td>64</td>
<td>51</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Benton County</td>
<td>14</td>
<td>35</td>
<td>0</td>
<td>0</td>
<td>14</td>
<td>35</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bentonville</td>
<td>1,732</td>
<td>1,402</td>
<td>2,068</td>
<td>2,600</td>
<td>25,240</td>
<td>24,304</td>
<td>29,040</td>
<td>28,306</td>
</tr>
<tr>
<td>Cave Springs</td>
<td>0</td>
<td>2</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Centerton</td>
<td>125</td>
<td>402</td>
<td>0</td>
<td>0</td>
<td>125</td>
<td>402</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Garfield</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Gravette</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Little Flock</td>
<td>8</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>8</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lowell</td>
<td>202</td>
<td>195</td>
<td>0</td>
<td>0</td>
<td>202</td>
<td>195</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pea Ridge</td>
<td>115</td>
<td>21</td>
<td>0</td>
<td>0</td>
<td>115</td>
<td>21</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rogers</td>
<td>1,756</td>
<td>1,837</td>
<td>2,741</td>
<td>2,415</td>
<td>36,041</td>
<td>34,670</td>
<td>40,538</td>
<td>38,922</td>
</tr>
<tr>
<td>Siloam Springs</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>4,019</td>
<td>3,945</td>
<td>4,809</td>
<td>5,015</td>
<td>61,281</td>
<td>58,974</td>
<td>70,109</td>
<td>67,934</td>
</tr>
</tbody>
</table>

#### Washington County

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Elkins</td>
<td>27</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>27</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Farmington</td>
<td>38</td>
<td>2</td>
<td>41</td>
<td>50</td>
<td>473</td>
<td>197</td>
<td>552</td>
<td>249</td>
</tr>
<tr>
<td>Fayetteville</td>
<td>2,612</td>
<td>2,956</td>
<td>3,613</td>
<td>4,098</td>
<td>104,019</td>
<td>108,640</td>
<td>110,244</td>
<td>115,694</td>
</tr>
<tr>
<td>Goshen</td>
<td>7</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>187</td>
<td>217</td>
<td>244</td>
<td>254</td>
</tr>
<tr>
<td>Greenland</td>
<td>56</td>
<td>37</td>
<td>1</td>
<td>0</td>
<td>509</td>
<td>556</td>
<td>520</td>
<td>566</td>
</tr>
<tr>
<td>Johnson</td>
<td>9</td>
<td>4</td>
<td>2</td>
<td>6</td>
<td>433</td>
<td>477</td>
<td>434</td>
<td>560</td>
</tr>
<tr>
<td>Lincoln</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>82</td>
<td>245</td>
<td>309</td>
<td>267</td>
<td>453</td>
</tr>
<tr>
<td>Prairie Grove</td>
<td>20</td>
<td>122</td>
<td>2</td>
<td>22</td>
<td>70,062</td>
<td>72,110</td>
<td>77,642</td>
<td>79,457</td>
</tr>
<tr>
<td>Springdale</td>
<td>3,600</td>
<td>3,350</td>
<td>3,980</td>
<td>3,997</td>
<td>33</td>
<td>55</td>
<td>33</td>
<td>55</td>
</tr>
<tr>
<td>Washington County</td>
<td>2</td>
<td>2</td>
<td>1</td>
<td>0</td>
<td>295</td>
<td>532</td>
<td>298</td>
<td>534</td>
</tr>
<tr>
<td>West Fork</td>
<td>6,405</td>
<td>6,530</td>
<td>7,640</td>
<td>8,255</td>
<td>176,223</td>
<td>183,038</td>
<td>190,268</td>
<td>197,823</td>
</tr>
</tbody>
</table>

#### Carroll County

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Berryville</td>
<td>1,785</td>
<td>1,832</td>
<td>0</td>
<td>0</td>
<td>1,785</td>
<td>1,832</td>
</tr>
<tr>
<td>Carroll County</td>
<td>255</td>
<td>240</td>
<td>0</td>
<td>0</td>
<td>255</td>
<td>240</td>
</tr>
<tr>
<td>Eureka Springs</td>
<td>12</td>
<td>10</td>
<td>0</td>
<td>0</td>
<td>12</td>
<td>10</td>
</tr>
<tr>
<td>Green Forest</td>
<td>5</td>
<td>4</td>
<td>0</td>
<td>0</td>
<td>5</td>
<td>4</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>2,057</td>
<td>2,086</td>
<td>0</td>
<td>0</td>
<td>2,057</td>
<td>2,086</td>
</tr>
</tbody>
</table>

#### Madison County

<table>
<thead>
<tr>
<th>City</th>
<th>2015</th>
<th>2016</th>
<th>2015</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Demand Response</strong></td>
<td>2015</td>
<td>2016</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Huntsville</td>
<td>109</td>
<td>8</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Madison County</td>
<td>86</td>
<td>137</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>195</td>
<td>145</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### Grand Total

<table>
<thead>
<tr>
<th>Demand Response</th>
<th>2015</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total</strong></td>
<td>12,676</td>
<td>12,706</td>
</tr>
</tbody>
</table>